

## City of Mountain View CERT City-Wide Communication Plan

### ◆ CERT Intra-Neighborhood Communications

CERTS will use FRS radios for communications within the neighborhoods. *Privacy codes will not be used.* Channel assignments are as follows:

Unit	FRS Channel	Voice Tactical	Tactical ID <sup>1</sup>	Tactical Call <sup>2</sup>
City-wide Common*	01			
Ada Park	06	Ada Park	APK	MTVAPK
Appletree Area	14	Appletree	ATA	MTVATA
Cuesta Park	04	Cuesta	CPK	MTVCPK
Dutch Haven	12	Dutch	DHN	MTVDHN
Monta Loma	03	Monta Loma	MLN	MTVMLN
Mtn.View Gardens	09	Gardens	MVG	MTVMVG
North Whisman	05	Whisman	NWA	MTVNWA
Old Mtn. View	07	Old Mtn. View	OMV	MTVOMV
Rex Manor	08	Rex	REX	MTVREX
St. Francis Acres	05	St. Francis	SFA	MTVSFA
Shady Ridge	11	Shady	SHD	MTVSHD
Sylvan Park	13	Sylvan	SLV	MTVSLV
The Crossings	10	Crossings	XNG	MTVXNG
Wagon Wheel	02	Wagon	WWN	MTVWWN

\*Communications between CERTS

1 – Tactical ID (for PacForms and ICS-213)

2 – Tactical Call (for all BBS interaction [Setup/Station Identification])

### ◆ Intra-City Communications

Communications between CERT Command Posts (CP) and the city emergency response organization shall be as follows:

#### Telephones Working

- **Serious life or property threats** - dial 9-1-1 or 903-6395
- **Resource requests** - dial 903-6114 (Operations, if EOC staffed)
- **Status reports** - dial 903-6113 (Planning, if EOC staffed)

#### Telephones Not Working

Use Amateur Radio frequency 146.535 MHz from CP or nearest fire station

*Note: Licensed Amateur Radio Operator Required*

- **Serious multiple life or property threats** - classify as “**9-1-1 emergency**”, respond to net control operator questions. These reports are routed directly to a 9-1-1 dispatcher where they will be triaged and placed in the dispatch queue.
- **Other life or property threats** - address standard message form ICS-213 to **MTVEOC Operations**, classify Severity as “Emergency” or “Urgent”, Handling Order as “Immediate” or “Priority”

- **Resource requests** - address standard message form ICS-213 to **MTVEOC Planning**, classify Severity as "Urgent" or "Other", Handling Order as "Immediate" or "Routine"
- **Status reports** - address message form ICS-213Summary to **MTVEOC Planning**, classify Severity as "Other", Handling Order as "Priority", and Message Requests as "For Your Information". Transmit by packet if possible, 144.310 MHz, K6MTV-1 BBS, To: MTVEOC. When sending packet, in the Tactical area, check "Use Tactical Call..." and enter your 6 letter neighborhood CERT Tactical Call (from list above). Example: Rex Manor's tactical call would be "MTVREX". This is required for your packet message to be accepted at the BBS.

#### ◆ **CERT CPs to Fire Station Communications**

CERT CPs may pass messages to fire stations for retransmission to city EOC by either of two methods:

**Messenger**, either on foot or bicycle. Give message to Ham operator to send; wait for a reply if appropriate.

**FRS radio**. A neighborhood CERT may send a person with a hand held FRS radio to a Fire Station and use that person as a relay for messages between their CP and the Ham operator at the FS. The Ham operator will exchange traffic with the EOC.

**GMRS radio**. The station antenna may be used for GMRS communications if a 140/440 duplexer is used on the antenna feed line. Duplexer with SO-239 connector will be provided by the city. CERT must supply own GMRS radio, battery, antenna connection cable (PL-259 on each end), BNC female to PL-259 adapter, and GMRS licensed operator at each end of the communication path. GMRS radio used at fire station end must have a BNC male or SO-239 antenna fitting.